

VACATIONSAVER POLICY

Addendum to Rental Agreement Page 2

The staff and management of Altmans Winnebago Motor Home Rentals have done many things to assure you of a trouble free vacation. In the unlikely event of mechanical difficulties with your vehicle, we have designed our VacationSaver Policy to help you back on the road as quickly as possible. This policy explains **your rights and responsibilities** and **our obligations** under this policy.

WHAT IS FULLY COVERED

The following items are FULLY covered.

1. All components necessary for proper engine operation
2. Drive train
3. Brakes

VacationSaver allowance for fully covered items.

Should your vehicle need repairs requiring over 24 hours for any of the items mentions in "WHAT IS FULLY COVERED", an allowance of \$25 per night / per adult (18 years and older) for food and lodging and \$25 per night for car rental will be paid. This allowance, and any combination of full or partial allowances, is limited to \$1,200 per vacation, the adult capacity of the vehicle (as specified on the rental agreement), and will be never be more that the time and mileage charges on the original rental agreement.

WHAT IS PARTIALLY COVERED

The following specific items are PARTIALLY covered:

1. Automotive air conditioning
2. Forced Air Furnace
3. Microwave Oven
4. Generator
5. Refrigerator
6. House water pump
7. Auxiliary batteries (defects only)
8. 110volt Air conditioning
9. Water Heater
10. Toilet and Shower

VacationSaver allowance for partially covered items

Should any of the items listed in "WHAT IS PARTIALLY COVERED" fail to operate; an allowance of \$10 per night / per item, up to a maximum of \$70 per item will be paid. This allowance is limited to a maximum of \$300 per vehicle. All other items are not covered. These include interior lights, televisions, VCRs, DVD Players, radios and stereos, electric sofas/beds, awnings, and exterior showers.

ACKNOWLEDGEMENT

By signing below, I am signifying that I have been given a copy of these terms and conditions of the VacationSaver Policy and that these terms are part of the total rental agreement dated today.

Signed _____ Date _____

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HOW TO CLAIM REIMBURSEMENT UNDER THIS POLICY.

1. Notify Us.

To begin activation of any portion of this VacationSaver Policy, you must notify us immediately. We will work with you to solve the problem, authorize you to make any necessary repairs, and authorize VacationSaver allowances in accordance with this policy. If we are not given the opportunity to correct the situation, no coverage will apply. You must understand that repair facilities are open during business hours only and often have limited capabilities for assistance on weekends and holidays.

2. Obtain Authorization.

We must authorize any repairs costing \$50 or more in advance. Repairs costing less than \$50 can be made without authorization.

3. Keep Receipts and Old Parts

We will reimburse you for authorized repairs paid by you when you present us with the receipt and the old part. We will not reimburse you if you fail to obtain authorization from us, fail to bring back the old part, or if you fail to observe warranty procedures.

TERMS OF COVERAGE

This policy begins when you leave our premises with the vehicle and it ends the sooner of 11:00 am on the scheduled return date or when the vehicle is returned to us. The policy covers only mechanical failures that are NOT caused by or related to negligence, misuse, collision or accident.

CONSEQUENTIAL DAMAGES

We will not assume liability for incidental or consequential damages due to a mechanical breakdown. Although we will do what we can to get you back on the road quickly, if you miss any appointments or due dates because the vehicle failed, we will not be responsible for things such as loss of income, time, space, travel reservations or transportation back to the rental center.

IMPORTANT ADDITIONAL INFORMATION

Your location at the time of a breakdown is not our responsibility. We suggest you keep in mind that some areas have little or no mechanical assistance available. It is your responsibility to transport the vehicle to a place where assistance is available. We assume no liability for delays if you are in a remote area or experience a failure on a holiday. We also assume no liability if you fail or are unwilling to take reasonable steps (including detours) to have your vehicle repaired.

Breakdowns in restricted areas are not covered and you are responsible for ALL repairs, towing, related expenses and late charges.

You are responsible for the motor home from the time you take possession of the vehicle until you return the motor home to the rental center or until we specifically authorize you to release the motor home to a third party.

If you abandon the vehicle, you will be held responsible for any and all losses and expenses as a result. Repairs made within three nights of the breakdown require that you stay with the vehicle. Repairs requiring four nights or more will be dealt with on a case-by-case basis.